

The Systems Course: Recover From Breakdowns

Use the log below to record your attempts at operating a failing system. It may take a few hours to complete or even several weeks depending on time between attempts.

Time	Result	Reason for result	Time of next attempt

Once you've collected data on at least 3 attempts, set a 15 minute appointment on your calendar to analyze.

During that appointment, answer these questions:

- What events led to the breakdown?
- Is there a common thread among them?
- Do you control the reason for the breakdown?
- If not, what *do* you control that can influence success or failure with this system?